

betterhomes

Trust Better. Get Better

Building Property Management

bhomes.com ♦ EST 1986

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Your building
managed with care,
like it's our own



Since 1986, betterhomes has been helping landlords feel confident about their investments. We look after everything from single homes to full commercial buildings, keeping them in excellent shape and building long-term value. You get a dedicated Property Manager who cares about your property like it's their own. From finding the right tenants and staying fully compliant to handling maintenance and rent collection, we take care of it all with transparency and care. Today, we manage over 8,500 units and 65 buildings, and thousands of landlords know their properties are in safe hands.

Tenant trends

betterhomes data

75%

of tenants said they prefer managed properties

69%

of tenants chose not to renew their tenancy due to poor landlord management

80%

of tenants said they would pay slightly more for a managed property

54%

of tenants would not prefer a property if it is not managed professionally

Experience matters

Our track record

OVER
250K

PROPERTIES SOLD AND RENTED

OVER
300

COMMUNITY SPECIALISTS

OVER
8,500

PROPERTIES MANAGED

OVER
2,500

POSITIVE REVIEWS

OVER
1.7M

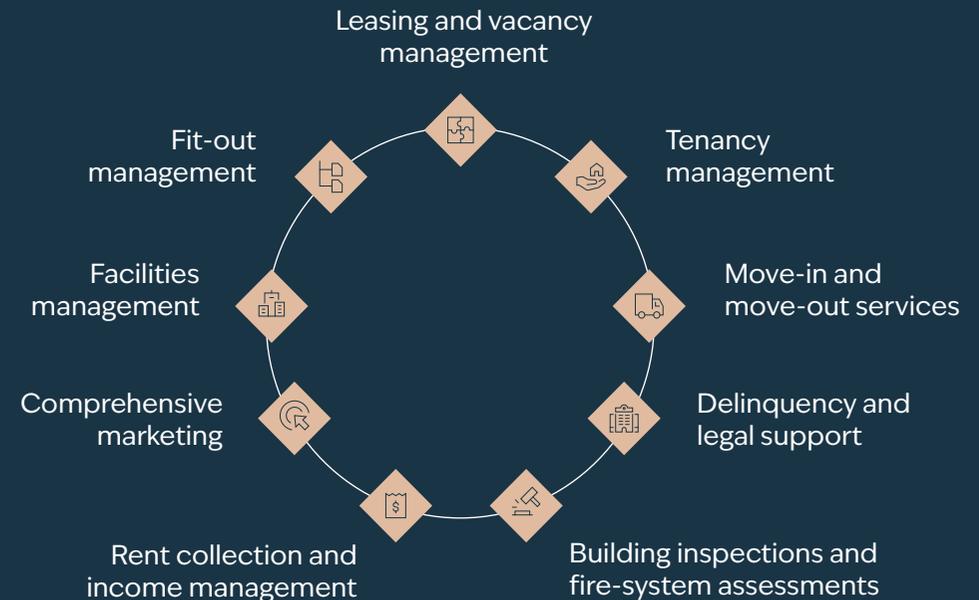
ACTIVE CLIENT DATABASE

Why betterhomes?



Holistic approach

Your one-stop solution to comprehensive property management



Our focus



Operations

Tailored services based on the landlord's objectives and requirements.



Occupancy

Tenant screening, market surveys, and broker partnerships to maintain high occupancy.



Crisis management

Quick crisis management, escalating urgent maintenance needs and keeping



Reports

Rent-rolls, financials, inspections, Comparative Market Analysis (CMA), and more.



Facilities management

Ensuring compliance with industry standards, preventive maintenance, and vendor performance reviews.



Financials

Rent collection, deposits, rental income budgeting, and accruals.

What you get

- Marketing of property (photoshoot, portals, social media)
- Tenant viewing and screening (accompanied viewings and tenant documentation)
- Leasing and tenancy registration (drawing up tenancy contract and Ejari registration)
- Tenancy management (dedicated point of contact for both landlords and tenants)
- Data and inventory management (cataloguing and organizing tenant's data in the secure and efficient property management system)
- Rent collection (Rental cheque warehousing and deposits)
- Check-in and check-out (move-in and move-out reports to record the property condition using an app)
- Monitoring tenant's obligations and handling disputes (effective communication to ensure tenants adhere to the property guidelines and the terms of agreement)
- Managing delinquencies (established process in handling returned cheques)
- Legal guidance (legal counselling and supporting landlord's appointed lawyers with the required documentation)
- Facilities management supervision (overseeing service provider performance, reviewing service level agreements, obtaining quotes, screening, and shortlisting vendors for annual maintenance contracts)
- Fit-out management (implement fit-out guidelines and processes from drawing approvals to completion stage)
- Annual building inspections (comprehensive visual inspection of the property's assets from roof to basement)
- Bi-annual fire alarm and fire fighting system inspections (comprehensive inspection of the fire alarm and fire fighting system)
- Reporting (monthly and quarterly reports that can be customised as per the landlord's requirements)

Lease management



Full - property management



Value added services



We manage properties across UAE



Service excellence

Testimonials

For over 26 years, betterhomes has been the cornerstone of MK Villa Compound's success. Their exceptional property management services have ensured the smooth running of our 8 villas. From proactive tenant engagement to transparent financial reporting and seamless maintenance management, their team has always gone above and beyond. Their attention to detail, clear communication, and constant focus on enhancing our property's value have been invaluable. I wholeheartedly recommend betterhomes to anyone seeking a reliable and exceptional property management company. Thank you, betterhomes, for being our trusted partner.

Mohammad Hussain Khadim Almheiri
Owner, MK Villas, Umm Suqeim 2



betterhomes has been a trusted partner for our company as a property owner, especially during challenging times. From the design phase of RSMB Villas to managing the defect liability period (DLP) and tenant needs, their team has handled everything smoothly. They've kept our property well-maintained, our tenants happy, and our rental income growing. Their dedication and professionalism have given us true peace of mind—we couldn't be happier with their service. I would highly recommend betterhomes to anyone looking for a reliable, top-tier property management team.

Rashid H.R
Co-owner, RSMB Villas,
Umm Suqeim 3



betterhomes has managed Al Ghazal Tower since 2010, and I'm very happy with their service. With 216 apartments, managing this building isn't easy, but they handle everything seamlessly—from leasing to maintenance. Their structured processes, proactive solutions, and commitment to tenant satisfaction keep the building well-run, ensuring smooth operations and high occupancy. betterhomes has been a trusted partner, and I am proud to have them as our property manager. I look forward to continuing our successful relationship.

Mohamed Abu Ghazaleh
Owner, Al Ghazal Tower,
Sharjah



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